**Full Warranty - UL 752 Level 1, 2, 3 or 6 Bullet Resistant Wood Doors**

The A&L Shielding bullet resistant wood doors listed below will provide satisfactory performance for their normal, recommended use for the time periods shown.

<table>
<thead>
<tr>
<th>Construction Type</th>
<th>Warranty Period for Interior Application (1)</th>
<th>Exterior Application</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard Construction</td>
<td>Life of original installation</td>
<td>Not Warranted</td>
</tr>
<tr>
<td>Special Construction</td>
<td>As quoted</td>
<td></td>
</tr>
</tbody>
</table>

**Coverage:**

This warranty applies to purchasers of these doors from A&L Shielding. It extends on resale of the door, but then claims should be processed through the intermediate suppliers. Positive identification of these doors is necessary before submitting claims.

If any door does not comply with this warranty within the warranty period, A&L Shielding will repair or replace the door at the factory’s option. If repair or replacement is not practical, A&L will refund the purchase price of the door. If any door becomes defective after installation, A&L Shielding may pay a reasonable amount to remove and rehang the door, but an estimate of the cost must be submitted to and approved by A&L before work is begun.

A&L Shielding is not obligated to pay for removal and rehanging if the defect for which the door is being rejected was apparent prior to hanging.

(1) Door size up to 4’0” x 8’0”

**Exceptions to Coverage:**

This warranty will not cover exclusions, is subject to tolerances and required strict compliance with the storage, installation and maintenance instructions, all stated on the following page.

A&L Shielding is not responsible for damage or unsatisfactory performance caused by others. Its sole responsibility is as stated on this warranty, and it is not liable for consequential, indirect or incidental damages.

**Claims Procedure:**

Since A&L Shielding cannot control the handling or exposure of doors after shipment, the purchaser must inspect the doors when received, note any damage and notify the carrier at that time.

Written notice of any claim on a carrier must be given by the purchaser/installer to the supplier and to A&L Shielding within 30 days of discovery of the defect of the filing of the claim. All parties must be given a reasonable opportunity to investigate the reported defect before corrective action is begun.

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**Record this information in case of claims:**

- **Purchaser:** __________________________
- **Owner:** __________________________
- **A&L S.O. #:** __________________________
- **Address:** __________________________
- **Date Shipped:** __________________________
- **Installer:** __________________________
- **Date Received:** __________________________
- **Date Installed:** __________________________
- **Carrier Name:** __________________________
**Definition of an Exterior Door:**

An exterior door is one where temperature and/or humidity cannot be controlled on both sides of the door. Use of A&L Shielding doors in exterior applications is not recommended and is not warranted under any circumstances.

**Maintenance:**

To assure coverage under this warranty, maintain the following:
1. Finish on all door surfaces.
2. Adjustment of hardware attached or fitted into the doors (including the hardware fasteners).

**Tolerances:**

1. Size tolerance: thickness ±1/16 inch, length ±1/16 inch, standard widths ±1/16 inch, prefit widths ±1/32 inch.
2. Squareness tolerance: diagonal measurement difference will not exceed 1/8-inch.
3. Factory hardware preparation tolerance: a plus 1/32-inch tolerance will be allowed on hinge preparation cutouts.
4. Stile, rail and core show-through (telegraphing) will not be considered a defect unless the face of the door varies from a true plane in excess of 1/100-inch in any three-inch span.
5. Warp is a defect only when it exceeds 1/4-inch of the door plane. For doors 1-3/4 inches or thicker, warp will not exceed 1/4-inch in doors 3670 or smaller, nor will it exceed 1/4 inch in any 3670 section of larger doors. Warp is any distortion in the door itself. Warp is measured by placing a straight edge on the concave face and determining the maximum distance from straight edge to door face.
6. Set is a defect only if it cannot be corrected by pressure applied to the face opposite the set.

**Exclusions:**

1. Appearance of field-finished doors.
2. Natural variation in the color or texture of wood.
3. Normal wear and tear, including wear-through of the finish, or deterioration for reasons other than material and workmanship of the door itself.
4. Doors hung in wood frames or in metal frames that are out of square, plumb, or alignment, or are twisted in any way.
5. Cracking of veneer or plastic laminate surfaces or warp resulting from:
   A. Doors that are improperly hung or do not swing freely.
   B. Doors that have a lite and/or louver cutout whose area exceeds 1,296 sq. in. of visible glass or one continuous dimension of 54” high, or one continuous dimension of 36” wide.
   C. Doors with lite or louver cutouts closer than five inches to the door edge, or on doors with less than five inches between cutouts for lites, louvers, locks, closures, and/or other hardware cutouts.
6. Incompatibility of hardware with a particular door construction.
7. Cracking of plastic laminate surfaced doors with openings cut by other than A&L or its approved representative. A 1/4-inch radius at corners of openings must be maintained.
8. Cracking of veneer or plastic laminate surfaces or warp resulting from:
   A. Doors that are improperly hung or do not swing freely.
   B. Doors that have a lite and/or louver cutout whose area exceeds 1,296 sq. in. of visible glass or one continuous dimension of 54” high, or one continuous dimension of 36” wide.
   C. Doors with lite or louver cutouts closer than five inches to the door edge, or on doors with less than five inches between cutouts for lites, louvers, locks, closures, and/or other hardware cutouts.
9. Doors hung with hinges rated for less than door weight.
10. Doors hung without a hinge and/or pivot for every 30° of door height.
11. Doors altered by others (not to include machining for approved hardware).
12. Doors with different species, laminates, or finishes on either side.
13. Doors over 4/0 wide and/or 8/4 high.

**Shielding Disclaimer**

1. It shall be the customer’s responsibility to determine or have determined the required Bullet Resistant level for the door.

A&L Shielding will not recommend or select Bullet Resistant Level under any circumstance.

**Exclusions:**

This warranty does not cover:
1. Appearances of field-finished doors.
2. Natural variation in the color or texture of wood.
3. Normal wear and tear, including wear-through of the finish, or deterioration for reasons other than material and workmanship of the door itself.
4. Doors hung in wood frames or in metal frames that are out of square, plumb, or alignment, or are twisted in any way.
5. Appearance of wood or plastic doors with a gloss higher than 35° (based on 60° gloss meter.)
6. Incompatibility of hardware with a particular door construction.
7. Cracking of plastic laminate surfaced doors with openings cut by other than A&L or its approved representative. A 1/4-inch radius at corners of openings must be maintained.
8. Cracking of veneer or plastic laminate surfaces or warp resulting from:
   A. Doors that are improperly hung or do not swing freely.
   B. Doors that have a lite and/or louver cutout whose area exceeds 1,296 sq. in. of visible glass or one continuous dimension of 54” high, or one continuous dimension of 36” wide.
   C. Doors with lite or louver cutouts closer than five inches to the door edge, or on doors with less than five inches between cutouts for lites, louvers, locks, closures, and/or other hardware cutouts.
9. Doors hung with hinges rated for less than door weight.
10. Doors hung without a hinge and/or pivot for every 30° of door height.
11. Doors altered by others (not to include machining for approved hardware).
12. Doors with different species, laminates, or finishes on either side.
13. Doors over 4/0 wide and/or 8/4 high.

**Exterior Doors - A&L Shielding doors are not warranted for exterior application.**